

MONDAY, APRIL 30

6:00 p.m. to 9:00 p.m.	Trade Show The trade show will highlight an opportunity to engage with sponsors and exhibitors before the conference begins
River Cree 3/4	Delegates will be offered warm baked cookies and delightful specialty coffee
7:00 p.m.	AGM Alberta Elder Abuse Awareness Council
Enoch Ballroom	

TUESDAY, MAY 1

7:00 a.m.	Registration and Breakfast
8:30 a.m.	Welcome and Opening Remarks Minister of Alberta Seniors and Housing, Honourable Lori Sigurdson
Enoch Ballroom	
9:00 a.m.	Keynote Session Peter Jaffe, PhD <i>Domestic Violence/Homicide with Older Canadians: Lesson Learned from Tragedies</i>
Enoch Ballroom	Domestic violence and homicides happen across all age groups but are most often overlooked with older Canadians. Recent advances in domestic homicide research and the work of death review committees suggests that these homicides represent a very heterogeneous problem with unique risk factors across diverse vulnerable groups. Older women represent one of these groups who may not be considered at risk because of their age and often a lack of obvious risk factors such as a history of domestic violence and a recent separation. Older women may be most at risk when either they and/or their partners are facing significant mental health and health challenges as well as increasing social isolation. Lessons learned from domestic violence death review committees suggest a need for greater public awareness and professional training in regards to these warning signs. Beyond risk assessment, better safety planning and risk management strategies are required across the health, social service and justice sectors as well as enhanced coordinated services that share information in a timely basis.
10:15 a.m.	Nutrition Break and Exhibits
10:30 a.m. to 4:00 p.m.	Full Day Workshop
Strongwoods	 Neighbours, Friends & Families <i>"It's Not Right!" Neighbours, Friends and Families for Older Adults</i> Margaret MacPherson <i>"It's Not Right!" Neighbours, Friends and Families for Older Adults</i> provides public education and training using an innovative bystander approach to engage neighbours, friends and family members as potential supporters of victims of elder abuse. http://www.itsnotright.ca/

10:40 a.m.	Concurrent Breakout Sessions
Enoch C/D	<i>Supporting Abused Seniors with a 'Group Work' Approach</i> Pat Power, SW Dip, RSW, City of Edmonton Elder Abuse Resource and Support, Catholic Social Services
Enoch E/F	<i>Coordinated Community Response Models: Community Development Projects to Effectively Address Elder Abuse</i> Charlene Sitar, Regional Elder Abuse Prevention Coordinator, FCSS Hinton (Yellowhead Region) Garima Khatri, Immigrant Seniors Project Irene Fitzsimmons, BA Hon Psych, Elder Abuse Project Coordinator, Community Action for Healthy Relationships (CAHR) Network (Athabasca/Barrhead/Westlock)
Enoch A/B	<i>Creating Safe Shelters: Two Communities Share Their Models</i> Bernice Sewell, RSW, Director of Operations, Sage Seniors Association Michelle Markham, Safe House Manager, Sage Seniors Association Monica Morrison, Executive Director, Golden Circle Senior Resource Centre
River Cree 1/2	<i>Aboriginal Community Response to Elder Abuse: Using Tradition and Culture to Shape the Response</i>
NOON	Lunch
1:15 p.m.	Concurrent Breakout Sessions
Enoch A/B	<i>Bullying: A Life Time Occupation</i> Michael Phair, MA, MEd Eric Storey, B Comm, BSW, RSW
River Cree 1/2	<i>Financial Abuse: Protecting Your Money and Yourself</i> Amanda Chandler, RBC, Royal Bank of Canada Stacy Johnson,, RBC, Royal Bank of Canada
Enoch E/F	<i>Promoting Safety in Older Adults: Supporting Those Using Abusive Behaviour</i> Eva Chan, MSW, RSW, City of Calgary Ashley Corcoran, BSW, RSW, Carya
Enoch C/D	<i>Dealing With High Risk Elder Abuse Cases: Strategies, Tools and Managing Your Due Diligence</i> Rasheal Charles, RSW, Arlene Wheeler, Anita Vallee, Edmonton Seniors Protection Partnership
2:25 p.m.	Nutrition Break and Exhibits
2:55 p.m.	<i>The British Columbia Association of Community Response Networks: Empowering Communities to Address Elder Abuse and Neglect</i> Sherry Baker, Executive Director, The British Columbia Association of Community Response Networks
4:10 p.m.	Closing Remarks
6:00 p.m.	Networking Reception
	A light snack will be offered while you network Cash bar will be open River Cree 1,2,3,4

WEDNESDAY, MAY 2**7:00 a.m. Breakfast****8:30 a.m. Welcome and Opening Remarks**Enoch
Ballroom**8:45 a.m. Keynote Session** Betty Jo Barrett, PhD
To Help or Not to Help: Facilitating Pro-Social Bystander BehaviorEnoch
Ballroom

Every day we are bystanders to situations in which people need assistance. From the person outside the store asking us for change to our colleague who is being bullied in the office to the motorist we drive past stranded on the road, there are countless moments in our daily lives in which we witness people in circumstances that have the potential to cause them harm. How do we decide who to help and why?

This presentation will provide an overview of social-psychological research and theories on bystander behavior. We will explore specific individual, situational, and social factors that facilitate positive action to provide assistance to others as well as common factors which inhibit action. We will examine the ways in which individuals elicit assistance, the possible barriers to soliciting help when needed, and the most common types of help individuals give and/or receive. Drawing on Latane and Darley's bystander decision model, this session will conclude by highlighting the five pivotal steps that individuals must undertake to provide effective intervention to assist others in need.

10:00 a.m. Nutrition Break**10:15 a.m. Concurrent Breakout Sessions**Enoch C/D ***Elder Abuse and the Law: Strategies for Prevention and Intervention***
Joan Braun, MSW, LLM, Director and Lawyer, BC Elder Life Mediation (BC ELM)
Natalie Simpson, LLB, Assisting Managing Counsel, Calgary Legal GuidanceStrongwoods ***Beyond Bullying: Building Healthy Seniors Communities***
Leslie Amundson, OT, Outreach Worker, South East Edmonton Seniors AssociationEnoch E/F ***Immigrant Seniors Project***
Garima Khatri, Immigrant Seniors Project
Members of the Immigrant Seniors Project Working CommitteeEnoch A/B ***Social Marketing for Creating Awareness, Part 1***
Makarand Gulawani, PhD, MacEwan University, School of Business**11:30 a.m. Lunch****12:30 p.m. Concurrent Breakout Sessions**Enoch C/D ***The Elder Abuse Response Team: A Collaborative Approach to Awareness, Prevention and Intervention of Elder Abuse***
Nicole Dowling, MSW, RSW, Carya
Luanne Whitmarsh, RSW, CPCA, Kerby Centre
Susan Westenberger, BSW, Sergeant, Calgary City PoliceEnoch E/F ***Scams, Shams and Schemes: How to Protect Yourself Against Investment Fraud***

	David Elzinga, CPA, CA•IFA, CFF, CFE, Alberta Securities Commission
Strongwoods	<i>To Help or Not to Help: Facilitating Pro-Social Bystander Behavior: A Follow-Up Conversation</i> Betty Jo Barrett, PhD
Enoch A/B	<i>Social Marketing for Raising Awareness, Part 2</i> Makarand Gulawani, PhD, MacEwan University, School of Business
1:45 p.m.	Nutrition Break
2:00 p.m.	End Note: Dr. Darryl Rolfson <i>The Paradox Of Ageing; The Trap Of Ageism</i>
Enoch Ballroom	A wicked paradox is captured in Billy Joel's classic lyrics (from River of Dreams, 1993): "Shades of grey wherever I go; the more I find out the less that I know; black and white is how it should be; but shades of grey are the colors I see." This session will grapple with the paradox that individuals, families, care providers and others face when they seek to understand what ageing really means. With a birth record, we can be certain about an individual's chronological age, but beyond that, it all becomes shades of grey. Efforts to understand and describe ageing become quickly frustrated with excessive certainty. However, overly-cautious language may also stifle meaningful dialogue and understanding. This theme will be explored using the model of frailty.
3:15 p.m.	Closing Remarks and Door Prizes